HPE Support Center

Beta Release Notes – 20 June 2017

Release overview

What is new?

- **Powerful search** to find documentation and software
- **Faceted filtering** for more focused search results
- **Streamlined navigation** replacing drop down menus and multiple clicks with a single click
- An **in-depth help menu** for easier assistance
- Improved **ask for site help** request form
- A general **feedback button** to easily provide input
- Beta site available in English only

Known issues

- Please be aware there is a security function to log a user out after 15 minutes of inactivity. After the timeout, the user has been logged out in background, but the page does not redirect to the login page.
- When navigating to other tools, there are intermittet errors of:
  - Could not open page; The service or information you requested is not available at this time; Please try again later.;(Error: system-websrv_unavail)
- Some intermittet performance issues when changing filters in the Chrome browser.
- Some search results will deliver testing files (i.e. dum dl360)

- Microsoft Interner Explorer Compatibility view issue: If using Explorer and you have an issue seeing a page display, please follow Microsoft steps to resolve:

https://support.microsoft.com/en-us/help/17472/windows-internet-explorer-11-fix-site-display-problems-compatibility-view

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